

## *Privacy Declaration*

Any reference in this privacy declaration to DJ-Matic refers to DJ-Matic nv, with registered office at 9940 Evergem, Finlandstraat 11, entered into the Register of Legal Entities of Ghent, Evergem division, under company number 0473.014.857.

If you make use of the services of DJ-Matic, you entrust DJ-Matic with your information. This privacy declaration is intended to shed light on the information collected by DJ-Matic, why DJ-Matic collects this information and what DJ-Matic does with this information. DJ-Matic furthermore wants to inform you that she is always at your disposal if you want to make changes to the information kept by her.

This privacy declaration explains:

- what information is collected by DJ-Matic;
- how this information is used by DJ-Matic;
- how you can make changes to your information;
- when this privacy declaration applies;
- how compliance with this privacy declaration is monitored and how complaints regarding this privacy declaration are addressed; and
- how changes to this privacy declaration are communicated.

### *1. What information is collected by DJ-Matic?*

Your information is primarily collected to figure out basic information (such as your name, address and e-mail address) which DJ-Matic needs in order to provide the services for which you rely on DJ-Matic.

You need to provide DJ-Matic with your most important identification information in advance for most services offered by DJ-Matic. This information is stored in DJ-Matic's databases.

However, DJ-Matic does not collect personal information with regard to sensitive categories, such as categories based on race, religion or sexual orientation.

### *2. How is this information used by DJ-Matic?*

DJ-Matic attaches great importance to respect your privacy.

The information collected by DJ-Matic in the aforementioned manner is treated in accordance with the provisions of the General Data Protection Regulation or Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

DJ-Matic uses this information to provide services for which you rely on DJ-Matic.

DJ-Matic will ask for your consent before using information for purposes other than those set out in this privacy declaration. DJ-Matic may use your information, such as your e-mail address, to keep you informed about changes in legislation as well as

about other issues that may be relevant to you if DJ-Matic has your consent to do so. In addition, DJ-Matic may use your e-mail address to inform you about her services, such as letting you know about upcoming changes or improvements.

DJ-Matic processes your personal information on its servers. DJ-Matic may process your personal information on a server located outside the country where you live.

DJ-Matic does not share personal information with companies, organisations and individuals outside of DJ-Matic unless one of the following circumstances apply:

- **With your consent**

DJ-Matic may share personal information with companies, organisations or individuals outside of DJ-Matic when DJ-Matic has your consent to do so.

- **With domain administrators**

If one of the programmes of DJ-Matic is managed by a domain administrator, then this administrator will have access to your personal information (including your e-mail address and other data). This domain administrator may be able to:

- access or retain information stored as part of your profile;
- receive your information in order to satisfy applicable law, regulation, legal process or enforceable governmental request;
- restrict your ability to delete or edit information.

- **For legal reasons**

DJ-Matic will share personal details with companies, organisations or individuals outside of DJ-Matic if DJ-Matic has a belief in good faith that access, use, preservation or disclosure of the information is reasonably necessary to:

- meet any applicable law, regulation, legal process or enforceable governmental request;
- enforce applicable terms and conditions, including investigation of potential violations;
- detect, prevent or otherwise address fraud and security or technical issues;
- protect against harm to the rights, property or safety of DJ-Matic, its clients or the public, as required or permitted by law.

If DJ-Matic is involved in a merger, acquisition or asset sale, it will continue to ensure the confidentiality of personal information and give affected clients notice before personal information is transferred or becomes subject to a different privacy policy.

DJ-Matic works hard to protect itself and its clients from unauthorised access to or unauthorised alteration, disclosure or destruction of information that it holds. In particular:

- DJ-Matic periodically and systematically reviews its information collection, storage and processing practices, including physical security measures, to guard against unauthorised access to systems.

- DJ-Matic restricts access to personal information to DJ-Matic employees, contractors and agents who need to know that information in order to process it for DJ-Matic. These people are subject to strict contractual confidentiality obligations and may be disciplined or their contract terminated if they fail to meet these obligations.

### *3. How can you make changes to your information?*

People have different privacy concerns. DJ-Matic aims to be clear about what information she collects, so that you can make meaningful choices about how it is used. You can contact DJ-Matic by e-mail address [info@dj-matic.eu](mailto:info@dj-matic.eu) for example:

- to submit a request to change, consult or delete your information;
- to give or withdraw permission to use your personal information for promotional purposes, personal advertising or other (re)marketing purposes;
- to report a data leak.

If you indicate in the manner described above that you want to change, consult or delete your personal information, DJ-Matic shall strive to update, provide or delete this information quickly unless DJ-Matic needs to keep this information for legitimate commercial or legal purposes. When updating your personal information, DJ-Matic may ask you to verify your identity before she can act on your request.

DJ-Matic may reject requests that are unreasonably repetitive, require disproportionate technical effort (for example, developing a new system or fundamentally changing an existing practice), risk the privacy of others or would be extremely impractical (for instance, requests concerning information residing on backup systems).

DJ-Matic aims to maintain its databases in a manner that protects information from accidental or malicious destruction or disclosure. Because of this, after your data is deleted from its databases, DJ-Matic may not immediately delete residual copies from its active servers and may not remove information from its backup systems.

### *4. When does this privacy declaration apply?*

This privacy declaration applies to all services offered by DJ-Matic.

### *5. How is compliance with this privacy declaration monitored and how are complaints regarding this privacy declaration addressed?*

DJ-Matic regularly reviews its compliance with its privacy declaration. When DJ-Matic receives formal written complaints, she will contact the person who made the complaint to discuss follow-up actions.

### *6. How are changes to this privacy declaration communicated?*

This privacy declaration may change from time to time. DJ-Matic will post any privacy declaration changes on this page.